

# Infrastructure



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## PRIME CONTRACT VEHICLES AND CORPORATE CREDENTIALS

- CIO-SP3, 10 Year, \$20B IDIQ - SB, HZ
- GSA IT Schedule Number 70: GS-35F-0389V
- IRS TIPSS-4; 10-Year, \$2B IDIQ
- DHS EAGLE II; 7-Year, \$22B IDIQ
- FAA eFAST; 5-Year, \$2B IDIQ
- Contract vehicles: [www.variq.com/contracts](http://www.variq.com/contracts)
- Microsoft Consulting
- ISO 9001:2015
- ISO 20000-1:2011
- ISO 27001:2013
- CMMI Level 3
- DCAA Approved Accounting System

## TECHNICAL PARTNERSHIPS



## SERVICES

As your trusted experts in information technology services, VariQ specializes in designing, maintaining, and monitoring robust and solid IT infrastructures that are secure and efficient. We build systems that are meant to succeed with the implementation of complex solutions, innovative techniques, and advanced methodologies. Our clients know they can expect forward-thinking solutions for even the most complex of information technology problems. We tailor our approach to ensure that our services and your systems specifically meet your organization's unique needs in a way that helps maximize productivity.

### INFRASTRUCTURE SERVICES:

- Security Engineering
- Edge Services
- Microsoft Messaging Solutions
- Enterprise Database Solutions
- Systems Engineering
- Network Architecture/Operations
- Virtualization Design/Operations
- Incident Management

## CAPABILITIES

As an ISO 20000-1 certified company, VariQ uses a proven IT service management methodology for development, integration, operations, and maintenance to help our clients keep pace with technological advances and ever-changing requirements.

### IT INFRASTRUCTURE AREAS OF EXPERTISE:

- Microsoft On-Premise/Hybrid Enterprise Solutions Design, Implementation and Support (SharePoint, Exchange, Active Directory, Skype for Business, Dynamics CRM)
- Telephony Architecture (Skype for Business, Cisco, Polycom, VoIP, SIP, PBX, PSTN)
- Virtualization (Microsoft Hypervisor, VMWare)
- Help Desk Support Tier I-III (Remedy, System Center, Altiris, AWS, ServiceNow)
- Network Access Control
- Datacenter Design
- End User Support
- High Availability (Load Balancing, Active/Passive Failover, Hot/Warm/Cold Site, Geo-Clustering)
- Backup and Data Recovery
- Configuration Management
- Cloud Solutions (Azure, AWS, Office 365)
- Storage Solutions (SAN, Fiberchannel, SMB, DAS, NAS, iSCSI)
- Remote Access (VPN, DirectAccess)
- Infrastructure Monitoring as a Service
- Patch Management (WSUS, Intune, Altiris, System Center)
- Software Licensing Management (Altiris, System Center)
- Account Management Automation (Altiris and SharePoint Workflows, MS Orchestrator, AD)
- Data Loss Prevention (RMS, IRM, Symantec DLP)
- Asset Management (Altiris, MS Service Manager)
- Database Administration (SQL, Oracle, MySQL)

## ACCOMPLISHMENTS

2017 — ACG Corporate Growth Company of the Year (\$25-\$75M)



2017, 2016, 2014 — Tech Council of Maryland, Government Contracting Firm of the Year (Finalist)



2016 — Montgomery County Small Business Leader of the Year Awardee



2016 — SmartCEO's Family Business Legacy Awardee



2015 — GovCon Executive of the Year (up to \$75M)



2015 — Montgomery County DED, Cyber Security Company of the Year Awardee



2015 — Treasury Small Business Prime Contractor of the Year (Nominee)



2015 — SECAF, Project of the Year Awardee



2015, 2014, 2013, 2012, 2011, 2010 — Inc. 500/5000 (Ranked)



2015, 2014, 2012, 2011 — Washington Technology Magazine "Fast 50" (Ranked)



# INFRASTRUCTURE SERVICES

## CLIENT / DESCRIPTION OF WORK PERFORMED:



### UNITED STATES COAST GUARD — Engineered System Support Services (ESSS)

VariQ provides the U.S. Coast Guard Aviation Logistics Center (ALC) IT services for mission support for the Asset Logistics Management Information System (ALMIS). This includes overall operations of logistics focused on engineered IT systems at the ALC and the Coast Guard's enterprise logistics information system (ALMIS).



### US HOUSE OF REPRESENTATIVES — Information Resources Support

VariQ provides a wide range of IT Services and Support for the US House of Representatives – Chief Administrative Office/House Information Resource and Enterprise Technology Systems groups.



### MICROSOFT CONSULTING SERVICE PROVIDER

VariQ's Microsoft Consulting Services focus on maximizing benefits from Microsoft technology and offering a deep Microsoft experience, knowledge, and skill set. We implement successful deployment and use of Microsoft solutions. Our customers include NIH, CDC, Pacific Command, NSA, Pension Benefits Guarantee Corp, and various others.



### DEPARTMENT OF STATE — INL/A Help Desk

For Department of State (DOS) INL/A special missions and day-to-day Command, Control and Communications, VariQ supports the maintenance of the global INL/A IT and communications network and associated information systems that are collectively referred to as "Global INL." The Global INL Enterprise supports over 2,200 devices.



### DEPARTMENT OF HOMELAND SECURITY — Student & Exchange Visitor Information System (SEVIS)

VariQ provided Help Desk Level 2 support services for the Student and Exchange Visitor Information System (SEVIS) application. Our support included XML analysis and SEVIS application support. Our team processed over 6,500 tickets per month, escalated from the Level 1 help desk. Our HDI certified personnel utilized CRM and Remedy for tracking all assigned issues and requests.



### UNITED STATES CITIZENSHIP AND IMMIGRATION SERVICES — Verification Information System, Operations & Maintenance

VariQ provides Software Development, Operations, and Business Intelligence Services in support of 75,000+ employers and 1,100+ government agencies. The VIS system supports more than 50,000,000 annual queries. Utilizing a Scaled Agile methodology, VariQ provides DevOps, web services integration, and Tier 1 help desk support, which responds to over 3,500 inbound calls per month.



### U.S. CAPITAL POLICE — Project Management Office (PMO)

VariQ provides Enterprise Architecture (EA) services to the U.S. Capitol Police (USCP). We evaluated EA maturity and recommended a set of steps to implement an EA program, and now support the implementation and on-going maintenance of the USCP EA. VariQ staff also designed and developed an EA repository and reporting systems supported by several open-source rendering tools.

## KEY CERTIFICATIONS

- A+
- AWS Certified Developer (Associate, Architect)
- CCIE
- CCNA
- CCNP
- CISSP
- HDI
- ITIL
- MCSA
- MCSE (Productivity, Communication, Messaging, Collaboration, BI)
- MCSD
- MTA
- Network+
- PCNSE
- Security+
- STS (SEP, SSIM, CCS)
- SSE

## ABOUT VARIQ

Founded in 2003, VariQ is an award-winning Information Technology and IT Security Services company with a focus on Federal, State, and Local Government departments and agencies. As a mid-tier business, we design, implement, and manage secure IT solutions for today's complex and dynamic client enterprises. Our core competencies are in Cyber Security, IT Infrastructure, and Software Development.

VariQ is a CMMI Level 3, ISO 9001:2015, ISO 20000-1:2011, and ISO 27001:2013 certified company. Our commitment to quality, IT service, and information security is embedded in our company's culture and established Quality Policy:

**We will achieve client satisfaction by continually improving processes, responsiveness, and services that exceed client requirements and expectations.**